

BEST PRACTICE

LOCATION: **ARTICLE YEAR:** 2008
ACTIVITY: Worker Involvement **COMPANY:** CEMEX
SUB ACTIVITY: N/A **COMPANY LOCATION:** CEMEX Rail Products, Birmingham
BEST PRACTICE No: BP555 **COMPANY TEL:** 0121 3270844

TITLE

Improved communication methods for site personnel

ARTICLE

There was a concern that visiting personnel were not paying heed to the signs and notice boards situated around the site. In relation to signs, it was felt that the information on them such as site rules and correct PPE information were being missed or ignored. There was also the problem of foreign visitors not being able to understand the instructions on signs.

Pictorial signs had resolved some but not all of the issues.

Problems with PPE compliance were addressed by the use of mannequins, wearing the correct PPE on the side of the road, eliminating any confusion about what is expected from visitors.

Notice boards regularly carry information that site personnel need to be aware of, but it was not known whether the information was filtering through to staff. So in addition to placing important information such as safety alerts on notice boards, notices were fitted to canteen tables underneath a perspex sheet. In this way the information could be read by site personnel when they were having their breaks.

ARTICLE IMAGES

