## **BEST PRACTICE**

LOCATION: All sites ARTICLE YEAR: 2004

ACTIVITY: Competence Assurance COMPANY: Tarmac Central SUB ACTIVITY: N/A COMPANY LOCATION: Not applicable BEST PRACTICE No: BP92 COMPANY TEL: 01260 223477

## TITLE

## Task auditing

## ARTICLE

In-depth analyses of accidents led Tarmac to deduce that a remarkably high percentage of injuries in the quarrying industry are due to unsafe acts, rather than unsafe conditions. This reality spurred Tarmac into developing a management task auditing system for its Area 3 business, which is incorporated into a safety, health and environment strategy. The key steps are:

L stop and observe work activity

- L put operatives at ease by introduction and explanation of the process
- L ask about the work that is being done and the stages involved
- L ask what is the worst that could happen and how this is prevented
- L praise safe behaviour
- L question unsafe behaviour
- L discuss corrective action required
- L gain commitment to act.

ARTICLE IMAGES			
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