Fake training and competency certification – MP Connect Alert

WHAT HAPPENED

THE ISSUE

MP Connect has identified 142 falsified contractor training or competence documents. While this is a very small proportion of the total evidence submitted, even a single case can introduce serious risk. This Alert is issued to raise awareness and protect everyone working in our industry.

WHAT'S BEING OBSERVED

Our verification processes have identified falsified evidence such as:

- Altered expiry dates
- Changed names or photos
- Forged or digitally created certificates
- Inconsistencies in qualification details.

These have been seen across a range of training, including confined space, working at height, abrasive wheels, forklift operation, mechanical / electrical / engineering maintenance, apprenticeship certificates, CSCS, ECITB, NPORS and safety passports.





WHY THIS MATTERS

Falsified documents can result in individuals being allocated tasks they are not trained or competent to carry out, which can lead to:

- Unsafe work and increased likelihood of incidents
- Incorrect or unsafe installation, repair or maintenance
- Reduced confidence in site safety controls
- Legal, contractual and reputational consequences.

The vast majority of contractors provide genuine evidence, and this process is designed to protect them and ensure safe working conditions.

LEARNING POINTS / ACTIONS TAKEN

SHARED RESPONSIBILITY

- Everyone has a part to play:
- Provide genuine, unaltered records
- Keep certificates up to date
- Report any concerns about suspicious documentation
- Ask for support if you're unsure about a certificate's validity.

All concerns are handled appropriately and sensitively.

HOW MP CONNECT HELPS

MP Connect strengthens safety by:

- Verifying training and evidence of competency directly with awarding bodies where possible; there are some limitations due to, for example, age of certificates or if they relate to in house training, etc.
- Identifying inconsistencies and alterations
- Detecting forged or digitally manipulated evidence
- Helping ensure competent, verified personnel are approved for work.

This protects both workers and employers, improves assurance, and promotes a safer working environment.

WHAT YOU SHOULD DO

- Ensure all contractor personnel are verified
- Report any inconsistencies or unusual documentation
- Reinforce the importance of competence and accurate records.

WORKING TOGETHER

Thank you for supporting safe working practices. By working together, we can ensure everyone on site is properly trained, competent, and protected.

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