BEST PRACTICE

LOCATION: ACTIVITY:

SUB ACTIVITY:

Communications and information access

Concrete products plant

No Sub Activity Available

ARTICLE YEAR COMPANY: 2022 Forterra Building Products

COMPANY LOCATION: COMPANY TEL:

Northampton

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BEST PRACTICE No: BP2195 COUNTRY OF ORIGIN:

TITLE

Golden Rules - roll out and implementation

ARTICLE

Topic 8 - Highly Commended

Forterra wanted to ensure all colleagues had a simple set of rules to work from that would help eliminate accidents, incidents and near misses. The two most important parts of this were the rules needed to be memorable and that colleagues felt empowered to always follow them, with full management support.

This is part of Forterra's drive to be safer together, live by its Safety First core value and create a positive health and safety culture.

The previous Golden Rules were reviewed in light of feedback from the wider business about needing to be simpler and easier to understand. The review was conducted with our H&S representatives and concluded with just four rules in place, each with a single word that everybody could remember, and we would build communications around these moving forward.

- 1. ASSESS Always assess the risk and follow a Safe System of Work
- 2. STOP If in doubt, stop yourself or anyone else
- 3. COMPETENT Only carry out work for which you are competent
- 4. LOTOTO Use LOTOTO every time

To initially launch the rules, a safety video was created that all employees were shown explaining the rules and used a scenario to show where following the rules would prevent harm. At the end of this, each colleague was provided with a Safety Passport to help people remember the messaging and covered some other key risk controls based on the MPA Fatal Six.



Please see the additional pdf for more information about the Golden Rules and their implementation.

ARTICLE IMAGES