BEST PRACTICE

LOCATION:	**Asphalt/Coating plant**	**ARTICLE YEAR**	**2006**
ACTIVITY:	**Competence Assurance**	**COMPANY:**	**Foster Yeoman**
SUB ACTIVITY:	**N/A**	**COMPANY LOCATION:**	**Purfleet Asphalt Depot, Essex**
BEST PRACTICE No:	**BP436**	**COMPANY TEL:**	**01708 869251**
COUNTRY OF ORIGIN:	**United Kingdom**		

TITLE

Signs for non-English speaking drivers

ARTICLE

This site is a busy asphalt depot with 13 large silos and six weighbridges. An incident occurred after a non-English speaking driver misunderstood the directions he was given. It was agreed that a site plan incorporating a pictorial element should be developed explaining simply how to safely load.

The plans are attached to each of the poles located at the exit points of the vehicle holding bays.

At this point, the weighbridge staff can speak to drivers over a two-way intercom, explaining the loading procedures further.

ARTICLE IMAGES