

BEST PRACTICE

LOCATION:	Other	ARTICLE YEAR	2011
ACTIVITY:	Worker Involvement	COMPANY:	Tarmac Limited
SUB ACTIVITY:	N/A	COMPANY LOCATION:	South East Region
BEST PRACTICE No:	BP777	COMPANY TEL:	07764 337340
COUNTRY OF ORIGIN:	United Kingdom		

TITLE	
Solving tough safety issues by greater worker involvement	
ARTICLE	
<p>Description</p> <p>The South East Region of Tarmac asked a cross-section of people in the business to get involved in reviewing a variety of safety issues at a number of different sites. Involving people who know what's really going on has delivered significantly better results than the traditional management-led approach. Below are 3 examples of the outcomes</p> <p>Contractor Inductions - A plant supervisor taking personal responsibility for raising the standard of contractor inductions, making it more user-friendly, and sharing the best practice with his peers. Collect Customer Safety – innovative methods of communicating with our customers Supervisor Forums – sharing all the best practice and working together to make it happen</p> <p>Benefits</p> <p>The more involved approach has made the task more sustainable, rewarding and suited to the challenges that exist.</p> <ul style="list-style-type: none">• 85% of staff stated 'My manager listens to my ideas and views', an 8% improvement from 2010• 87% of staff believe their manager treats them with respect, a 6% improvement on 2010• 9% improvement in employees who felt their contribution was valued within the business• 93% of staff believe health and safety is taken seriously in Tarmac.	
ARTICLE IMAGES	