BEST PRACTICE

LOCATION:	**Company-wide**	**ARTICLE YEAR**	**2011**
ACTIVITY:	**Worker Involvement**	**COMPANY:**	**Colas Limited**
SUB ACTIVITY:	**N/A**	**COMPANY LOCATION:**	**National Initiative**
BEST PRACTICE No:	**BP797**	**COMPANY TEL:**	**01342 711125**
COUNTRY OF ORIGIN:	**United Kingdom**		

TITLE

Employee forums

ARTICLE

Description

Colas has introduced employee forums. Their purpose is to engage in a dialogue with operatives, in an organised and structured manner on topics that are important to the operatives or the company. Twenty-two operatives were chosen, each representing one of the contract units within the company.

The forums raise issues that are relevant to operatives working out on-site. It provides an opportunity to discuss them in a non-confrontational environment and find solutions to problems.

The issues discussed are fed back to the relevant department manager for follow up. A report is then provided to give feedback on what action has been taken.

Benefits

• Excellent feedback from the people at the sharp end of health & safety
• Wide range of processes improved
• Communication has improved
• Colas systems are being updated based on feedback
• Operational staff feel more involved.

ARTICLE IMAGES