## BEST PRACTICE

LOCATION: Company-wide

ACTIVITY: Access & Egress & Working at Height CO

SUB ACTIVITY: N/A
BEST PRACTICE No: BP814

**COUNTRY OF ORIGIN: United Kingdom** 

ARTICLE YEAR 2012

COMPANY: Sibelco UK Ltd COMPANY LOCATION: Company wide COMPANY TEL: 01270 752651



## Better procedures – better involvement – better implementation

## **ARTICLE**

TITLE

#### **DESCRIPTION**

Sibelco recognised that that established safety procedures were not being uniformly applied across all sites, in some cases sites were implementing their own interpretation of the requirements. A review established that;

- Some procedures were too long and difficult to interpret
- Employees wanted to play a more active role in the development of the procedures
- · A system was needed to ensure effective communication and implementation of new procedures at site level

Sibelco have now introduced a system which

- 1. Involves the site operators and other relevant personnel in development of new procedures
- 2. Issues a bi-monthly health and safety information pack containing hard copies of all new and updated company procedures and indicate clearly what action is required. Managers must sign and return a document to confirm that they have communicated and implemented the procedures on their sites or provide an action plan for implementation.
- 3. Teams of site experts prepare a summary version of each procedure to help understanding. These are in a format that is ideal for day to day use and they also provide a basis for toolbox talks.
- 4. Sibelco's Central Steering Team considers what other support is needed to help with implementation at production sites.

## **BENEFITS**

- Workers and managers are working collaboratively to develop user friendly procedures, leading to better understanding and "buy in" by everyone
- People know what they must do, why it is necessary and how to do it. They are better motivated to follow procedure.
- The company can demonstrate that procedures are being effectively communicated and implemented
- The procedures are better protecting the health and safety of workers in Sibelco UK.

# SEE ADDITIONAL PDF

## **ARTICLE IMAGES**