BEST PRACTICE

LOCATION:	**Transport**	**ARTICLE YEAR**	**2013**
ACTIVITY:	**Transport & Logistics / Delivery**	**COMPANY:**	**Lafarge Tarmac**
SUB ACTIVITY:	**On-highway**	**COMPANY LOCATION:**	**Logistics**
BEST PRACTICE No:	**BP875**	**COMPANY TEL:**	**07971 668 969**
COUNTRY OF ORIGIN:	**United Kingdom**		

TITLE

Large Goods Vehicle – In- cab communication system

ARTICLE

DESCRIPTION

Lafarge Tarmac have developed and deployed an In-Cab communication system that makes communications with their drivers much safer and has “managed out” the use of mobile phones in LGVs when moving.

Using GPS and a web-based interface, the ‘caller’ is able establish whether a vehicle is travelling or stationery, and view the driver’s acknowledgement of any messages sent. When a “caller” sends a message a visual and audible ‘caller’ message is received at the vehicle by the driver. The driver simply acknowledges the caller’s request by using a ‘one-press’ button returning ‘message received’.

The cab phone is de-activated when the vehicle is in motion, reducing distractions for the driver although emergency contact is available.

On receipt of a message , the driver parks the vehicle in a safe position where the existing cab phone technology is re-activated as the vehicle’s ignition is switched off and the handbrake applied.

In the event of internet failure, a back-up message saving system is maintained. A reporting package allows the system’s usage to be reviewed and the introduction of further preventative actions.

BENEFITS

- Office staff able to contact drivers in vehicles in a safe and controlled manner
- Improved driving concentration by de-activating the cab phone whilst driving
- Improved monitoring and management of calls to LGVs.

ARTICLE IMAGES